

SYNTHESYS.NET INTERACTION STUDIO

File Output Actions

Name	Generation Select how often (and in what format) the file should be generated.
Generation	Webflow Filter Do not include aborted calls
Fields	File Generation One File Per Day
Separators	Filename Prefix BR CityBreak
	(Example FileName : BR CityBreak_20130712.bd) Type Separated ▼
	Output Folder C:\Synthesys\Training\FileOutputTest\ Browse for folder
	< Back Next > Finish Cancel
	< Back Next > Finish Cancel
zard me	< Back
	Fields
me	Fields Select the fields that you want to be exported. Available Fields Image: Select the fields Field Synthesys: System StattTime Image: Select the fields
me meration	Fields Select the fields that you want to be exported. Available Fields Image: Select the fields Image: Selec
me neration elds	Fields Select the fields that you want to be exported. Available Fields



FILE OUTPUT ACTION

FILE OUTPUT ACTION WIZARD		
File Output Name	3	
Fields	4	
Separators	4	



FILE OUTPUT ACTION WIZARD

The *File Output Action* allows data from a Web call to be exported as a comma separated file.

• In the Synthesys Interaction Studio, select File Output Action from the Core Action part of the Toolbox and drop it at the desired part of the Webflow.

File Output Name

The first page of the Wizard prompts you to enter a name for the File Output action.

Wizard	
Name	Name Set Display Name and Internal name for the Action
Generation	Assign a Display Name and an Internal name for the Action
Fields	Display Name File Output
Separators	
	< Back Next > Finish Cancel

File Generation

In the **Generation** page of the Wizard, under the **Webflow Filter** option, select if the file that you generate should include aborted calls or not, or aborted calls only.

Using the *File Generation* option, you can specify to generate one file only, or one file per record, per day, month or year and then enter the file name or prefix.

Next, select the file **Type**, *Separated* or *Fixed Width*, tick the checkbox if you wish to export the file with *column headings*, and then *Browse* to your *Output folder*.

File Output Action V	Vizard
Name	Generation Select how often (and in what format) the file should be generated.
Generation	Webflow Filter Do not include aborted calls
Fields	File Generation One File Per Day
Separators	Filename Prefix BR CityBreak (Example FileName : BR CityBreak, 20130712.bst)
	Type Separated
	Write Column Header as first line of file Output Folder C:\Synthesys\Training\FileOutputTest\ Browse for folder
	< Back Next > Finish Cancel



Fields

In the Fields page of the Wizard, from the Available Fields section

• Select and double click on the data fields to be exported, to display them in the *Field* section on the right, and create any calculations, as required.

Wizard		
Name	Fields Select the fields that you want to be exported.	
Generation	Available Fields Field	
Fields Separators	Image: System StartTime CustName Image: System StartTime CustName Image: SelectedText SelectedText SelectedText Image: Calculation 2 Frequest ext Image: Calculation 2 Image: Calculation 2 Image: Calculation 2 Image: Calculation 2 Image: Calculation 2)
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Separators

The *Field separators (*'Tab', 'Semicolon' or 'Comma'), *Text Field Delimiters (*'None', 'Double Quotes', 'Single Quotes') and *Line Separators* (CR,LF, CR, LF) are selected in the **Separator** page of the Wizard.

Wizard	
Name	Separators Select the separators that you want to use in your export.
Generation	
Fields	Field Separator Comma
Separators	Line Separator Carriage Return-Line Feed (CRLF)
	< Back Next> Finish Cancel

• Click **Finish**, to display the configured File Output Action in the Webflow design area and to create a file for the Webflow action in the Output folder on the .Net server.

The Output file can be viewed in the Output folder on the .Net server and will hold the call information collected in the Web Browser, when running a Webflow.

📑 BR BargainHol_200707.txt - Notepad Dis Edik romat yew Deep ["Synthesys:System: StartTime", "Calculation:CustName", "Synthesys.Property.WeekendBreaks.PersDetails.Telephone.Text / 02/07/2007 16:51:46, "Mr Bloggs", "21212121", "232332232", "Swil", "Book a City Break", "Praque", " 02/07/2010 16:52:45, "Ms Jones", "43434345", "56556556", "E5", "Brochure Request", ", "Adventure Hollday"