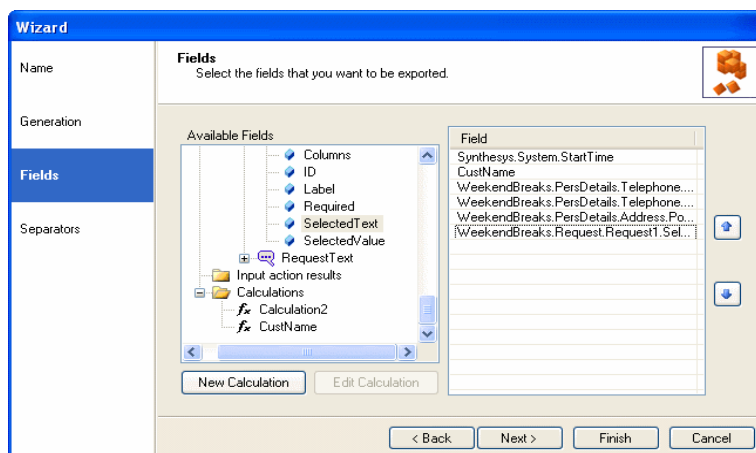
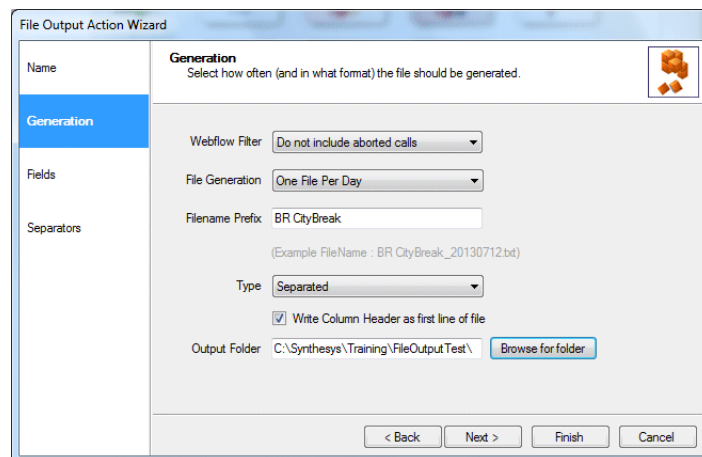


SYNTHESYS.NET INTERACTION STUDIO

File Output Actions




FILE OUTPUT ACTION

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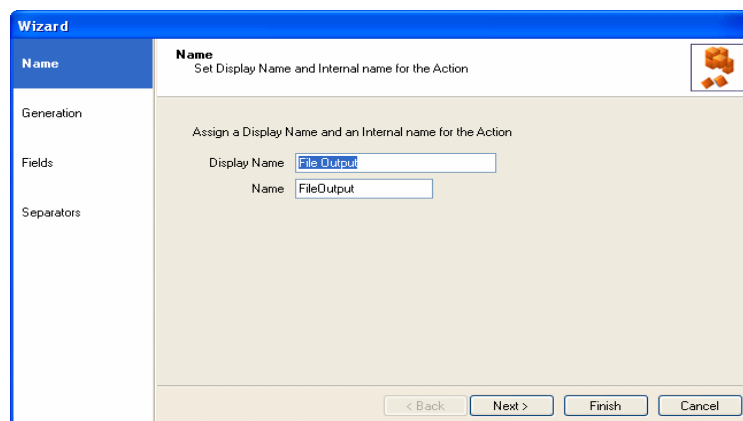
FILE OUTPUT ACTION WIZARD

The *File Output Action* allows data from a Web call to be exported as a comma separated file.

- In the Synthesys Interaction Studio, select  **File Output Action** from the *Core Action* part of the Toolbox and drop it at the desired part of the Webflow.

File Output Name

The first page of the Wizard prompts you to enter a **name** for the **File Output** action.



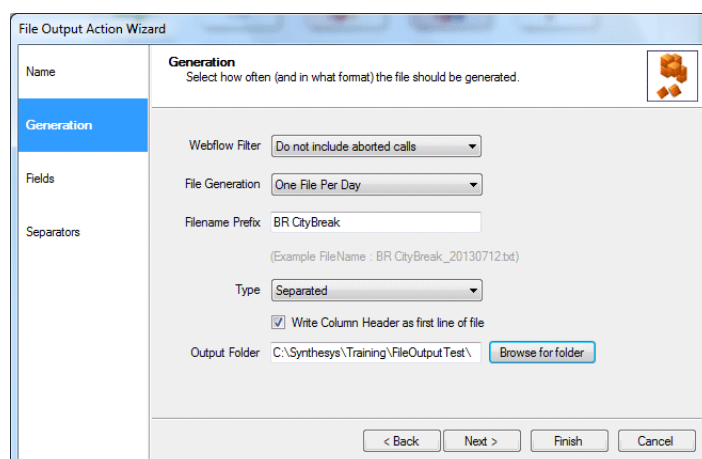
The screenshot shows the 'Name' page of the 'Wizard'. The title bar says 'Wizard'. The left sidebar has 'Name' selected. The main area is titled 'Name' with the subtitle 'Set Display Name and Internal name for the Action'. Below this, it says 'Assign a Display Name and an Internal name for the Action'. There are two input fields: 'Display Name' with the value 'File Output' and 'Name' with the value 'FileOutput'. At the bottom, there are four buttons: '< Back', 'Next >', 'Finish', and 'Cancel'.

File Generation

In the **Generation** page of the Wizard, under the **Webflow Filter** option, select if the file that you generate should include aborted calls or not, or aborted calls only.

Using the **File Generation** option, you can specify to generate one file only, or one file per record, per day, month or year and then enter the file name or prefix.

Next, select the file **Type**, *Separated* or *Fixed Width*, tick the checkbox if you wish to export the file with *column headings*, and then *Browse* to your *Output folder*.

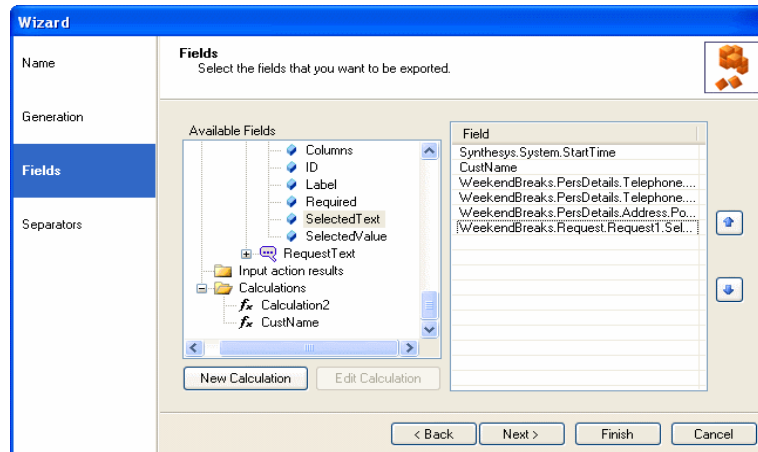


The screenshot shows the 'Generation' page of the 'File Output Action Wizard'. The title bar says 'File Output Action Wizard'. The left sidebar has 'Generation' selected. The main area is titled 'Generation' with the subtitle 'Select how often (and in what format) the file should be generated.'. Below this, there are several settings: 'Webflow Filter' set to 'Do not include aborted calls', 'File Generation' set to 'One File Per Day', 'Filename Prefix' set to 'BR CityBreak', 'Type' set to 'Separated', and a checked checkbox for 'Write Column Header as first line of file'. The 'Output Folder' is 'C:\Synthesys\Training\FileOutputTest\' with a 'Browse for folder' button. At the bottom, there are four buttons: '< Back', 'Next >', 'Finish', and 'Cancel'.

Fields

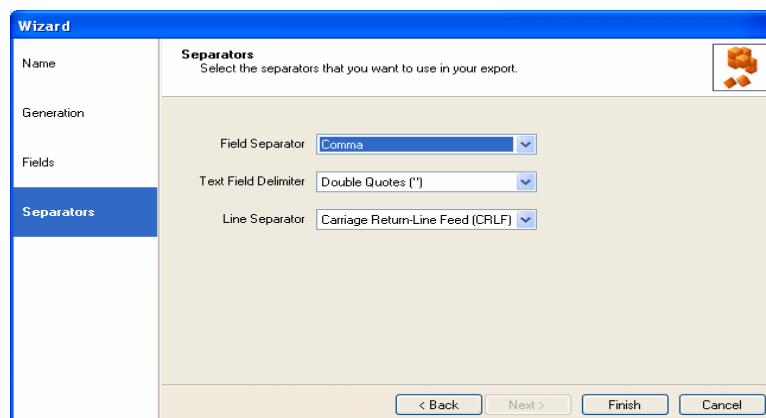
In the **Fields** page of the Wizard, from the *Available Fields* section

- Select and double click on the data fields to be exported, to display them in the *Field* section on the right, and create any calculations, as required.



Separators

The *Field separators* ('Tab', 'Semicolon' or 'Comma'), *Text Field Delimiters* ('None', 'Double Quotes', 'Single Quotes') and *Line Separators* (CR,LF, CR, LF) are selected in the **Separator** page of the Wizard.



- Click **Finish**, to display the configured File Output Action in the Webflow design area and to create a file for the Webflow action in the Output folder on the .Net server.

The Output file can be viewed in the Output folder on the .Net server and will hold the call information collected in the Web Browser, when running a Webflow.

