

Version: N22.03

Development - Feature - (4)

Case Title or Change	Release Notes	Case #	Suggested Test Plan
Recording segments of a call settings - new feature	<p><b>Release Note Module</b></p> <p>Users of Route Manager.</p> <p><b>Previous Behaviour</b></p> <p>The NVP/MiCC Call Manager would record the entire call from when it first reached the ACD, so call recordings would also feature the time a customer was waiting for their call to be answered.</p> <p><b>New Behaviour</b></p> <p>There is now a new setting that can only be applied at a global level called "VociePlatform RecordACD". If this is set to "false", the NVP/MiCC Call Manager will not record the ACD part of inbound calls prior to them being answered.</p>	23877	No test plan required for this change.

<p>DTMF Propagation to all call legs</p>	<p><b>Release Note Module</b></p> <p>Users of the NVP or MiCC Outbound Call Manager</p> <p><b>Previous Behaviour</b></p> <p>By default, DTMF propagation was turned off when a call was being bridged by the NVP/Call Manager (for example after an external transfer).</p> <p><b>New Behaviour</b></p> <p>The NVP/Call Manager now propagates any received DTMF tones to all other parties involved in the call in all circumstances.</p>	<p>27425</p>	<p>No test plan required for this change.</p>
<p>NVP Dynamic CLI changes</p>	<p><b>Release Note Module</b></p> <p>Dialler Users with NVP or MiCC Call Manager</p> <p><b>Previous Behaviour</b></p> <p>This is a new Feature</p> <p><b>New Behaviour</b></p> <p>The NVP/Call Manager has been updated to make the new Dynamic CLI feature work when predictively dialling. This change has no visible effect on product behaviour.</p>	<p>27571</p>	<p>No test plan required for this change.</p>

Framework Upgrade for AudioAPI, CallPlayerAPI, and RecordingPortal (CallPlayer)

## Release Note Module

Users of the Audio API, Call Player API, and Recording Portal (Call Player website)

## Previous Behaviour

The APIs were previously running on .NET Core 2.1, which reached the End of Support on August 21, 2021.

## New Behaviour

The APIs have been upgraded to run on .NET 5.0, which will continue to receive updates, security fixes, and support from Microsoft until May 8, 2022.

## Technical Comments

The hosting platform will now require .NET 5.0 Hosting Bundle in order to run.

27595

No test plan required for this change.