

Version: N22.03SP1

Development - Feature - (3)

Case Title or Change	Release Notes	Case #	Suggested Test Plan
<p>Improved handling of 183 progress messages during predictive dialling</p>	<p>Release Note Module</p> <p>NVP & Call Manager Users</p> <p>Old Behaviour</p> <p>When some numbers (typically mobile numbers) are called, continual '183 Session Progress' messages could be received, which the NVP would interpret as ringing and reset its 'No Answer' timer. This would result in calls exceeding the configured 'No Answer' limit.</p> <p>New Behaviour</p> <p>The 'No Answer' timer is only reset when the first 'Ringing' indication is heard.</p>	<p>27566</p>	<p>No test plan required for this change.</p>
<p>Compressor performance changes</p>	<p>Release Note Module</p> <p>Dialler Managers/Users of call recordings</p> <p>Previous Behaviour</p> <p>The compression of call recordings used to adversely affect the performance of the telephony platform.</p> <p>New Behaviour</p> <p>This has now been optimised.</p>	<p>27632</p>	<p>No test plan required for this change.</p>

Add CustomerId to ASC Call Recording metadata	<p>Release Note Module</p> <p>Users of the ASC Call Recording system.</p> <p>Previous Behaviour</p> <p>This is a new Feature</p> <p>New Behaviour</p> <p>The CustomerId for the recorded call is now visible in the call properties in ASC PowerPlay allowing users to link and report this value held within the database.</p>	27637	No test plan required for this change.
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