

Version: 25.06

Development - Defect - (1)

Case Title or Change	Release Notes	Case #	Suggested Test Plan
NVP - Stop IB calls being immediately routed to the agent after login	<p>Release Note Module</p> <p>Users of the NVP/MiCC Call Manager and SDK</p> <p>Previous Behaviour</p> <p>Previously, agents were being immediately set to Ready after login to the NVP/MiCC Call manager. This resulted in the unwanted behaviour of inbound calls being immediately routed to the agent, before they were fully logged into the system.</p> <p>New Behaviour</p> <p>Now, inbound calls are not routed to the agent, until the agent is fully logged into the system.</p>	27915	No test plan required for this change.