

Upgrade Report

Version: 25.06

Development - Feature - (5)

Case Title or Change	Release Notes	Case #	Suggested Test Plan
	Release Note Module For NVP/MiCC Call Manager users		
Add the OBList to the Billing Web Hooks	Previous Behaviour This is a new Feature	27892	No test plan required for this change.
	New Behaviour The Outbound List ID has been added into the new Billing Webhook.		
	Release Note Module For NVP/MiCC Call Manager users		
	Previous Behaviour This is a new Feature		
Customer Prefix and Customer ID in the UUI Sip headers	New Behaviour We now have the ability to pass Customer and Campaign information in SIP Headers.	27893	No test plan required for this change.
	Technical Comments New CustomeSIPHeaders substitution values have been added, hexCampaignId and hexCustomerId. These can be used to pass hexadecimal representations of Campaign ID and Customer ID in User-To-User headers like this:		
	User-To-User= 23;encoding=hex where 23 is a hexadecimal value of symbol '#'		

TransferToStrategyOnAMD to work externally	Release Note Module For NVP/MiCC Call Manager users Previous Behaviour When a predictive call was detected as a call to an Answering Machine/Voicemail it was only possible to transfer the call to a Noetica NVP Route. New Behaviour A new setting has been added to the List Settings in Campaign Manager called TransferToStrategyOnAMD. This allows Predictive Calls to be transferred to an External Number if an Answer Machine is detected.	27898	No test plan required for this change.
Add dial attempt and Callback info to the billing webhook	Release Note Module Users of the Dialler with the NVP/MiCC Call Manager Previous Behaviour This is a new Feature New Behaviour New fields have been added to the Switch Billing Table and new Billing Webhook. These are dial attempt and additional callback information.	27899	No test plan required for this change.
Extra details in the billing webhooks	Release Note Module For NVP/MiCC Call Manager users Previous Behaviour This is a new Feature New Behaviour In semi-nailed mode, the NVP/MiCC Call Manager now adds Customer Prefix and Customer ID in the set of values provided by the new Billing Webhook.	27907	No test plan required for this change.