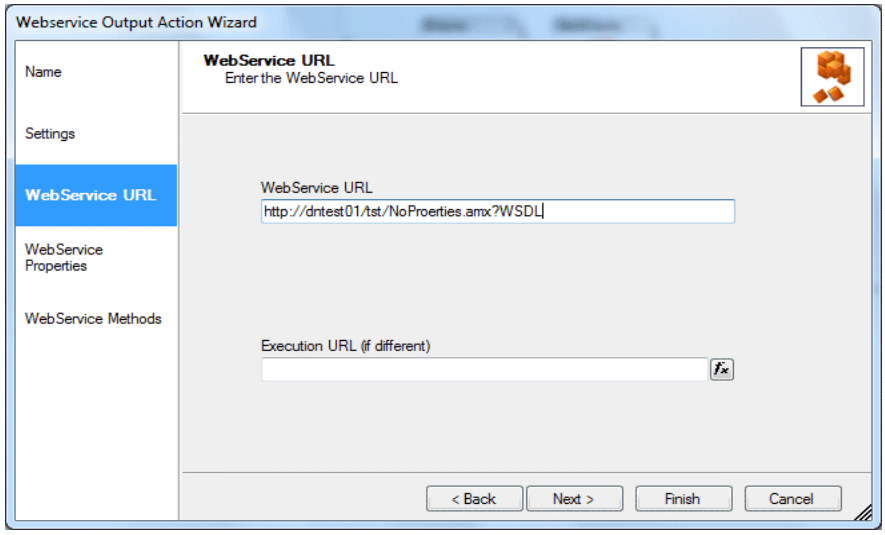
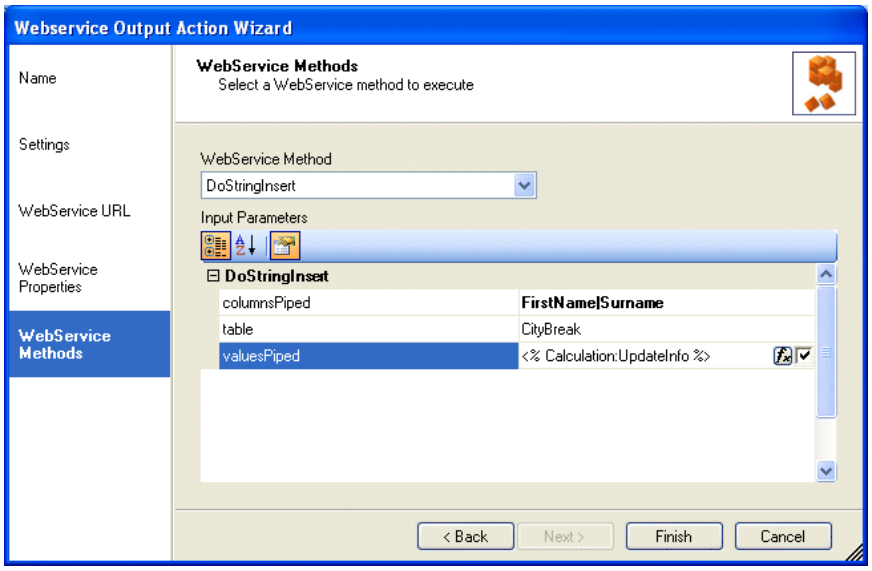
Web Service Output Actions





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Synthesys™ Web Service Output Action

Last updated January 2021

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CONTENT

WEB SERVICE OUTPUT ACTIONS 4
Name 4
Settings 4
WebService URL 5
WebService Properties 5
Web Service Methods 6

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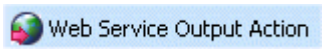
WEB SERVICE OUTPUT ACTIONS

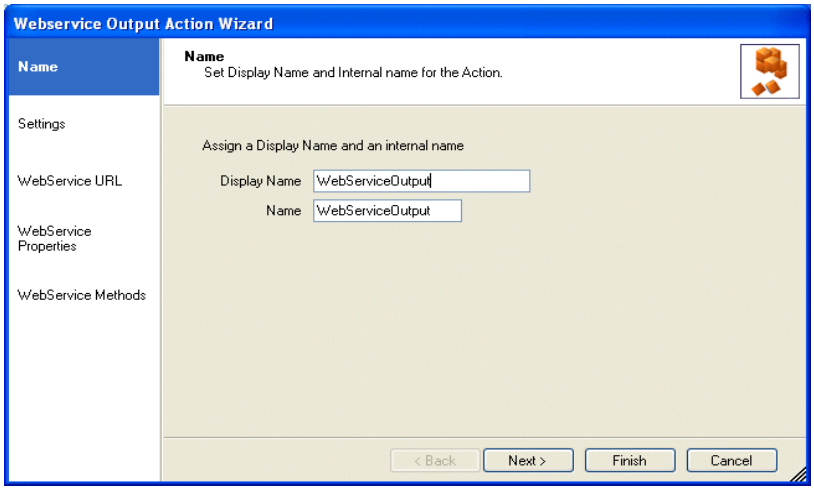
The Web Service Output Action enables connection to a web service in order to export data from a Synthesys™ Scripted App at runtime.

In the Synthesys™ Interaction Studio, select 

from the Core Actions part of the Toolbox and drop it at the desired part of the Scripted App.

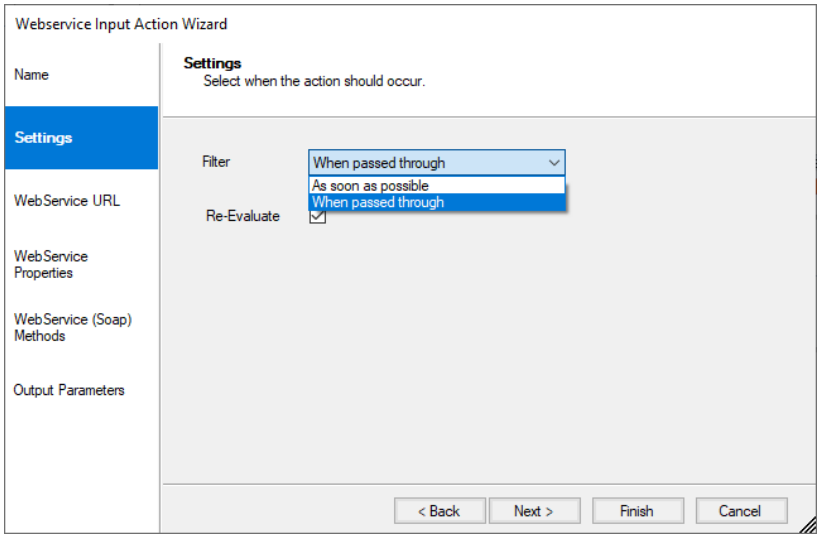
Name

The first page of the *Web Service Output Action Wizard* prompts you to enter a name for the Web Service Output Action.



Settings

In the *Settings* page of the Wizard, under the **Filter** option, you can select if the output that you generate should include aborted calls or not, or aborted calls only



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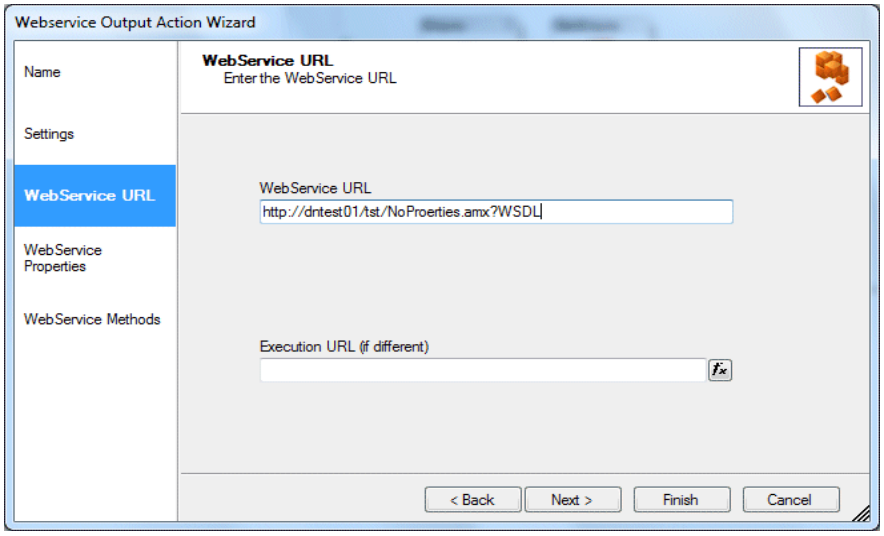
WebService URL

In the Web Service URL part of the wizard, enter the details of the web service that you wish to call.

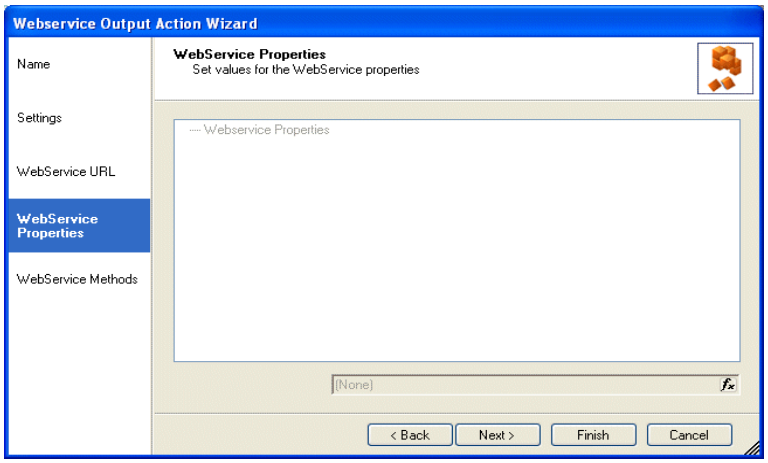
If the URL that is used at runtime is different to that used at design time when taking test calls, then you can enter or calculate the *Execution URL* into the Execution URL field.

Ensure that the URL is set correctly, as otherwise the web service action will fail at run time.



WebService Properties

This page will display any properties that are available from the web service, and allows the user to set the values to be sent to the properties.



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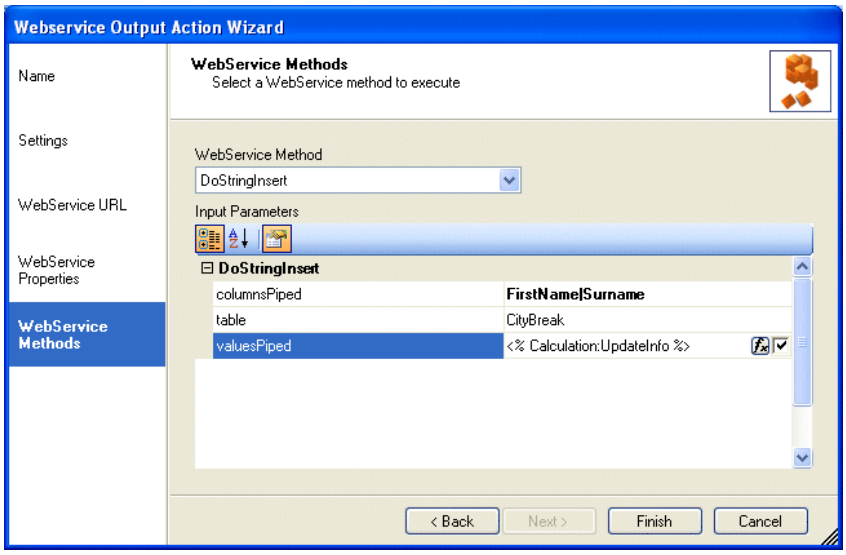
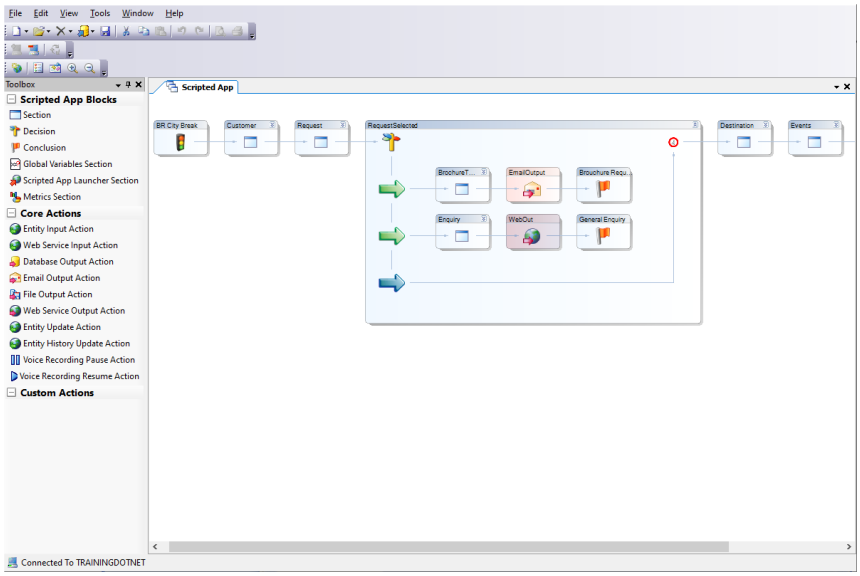
Web Service Methods

The *WebService Methods* page displays the methods that are available from the web service and allows users to specify any data that is required for these methods.

- Select the web service method that you wish to call from the drop down list to display the corresponding parameters available for this method.
- Next, set the values to be passed to each parameter. These can be hard coded or you can set a calculation using the calculations icon, to make the parameter dynamic.



Click **Finish**, to display the configured Web Service output action in the Scripted App design area.



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