

Upgrade Report

Version: N21.05.05

Development - Feature - (3)

Case Title or Change	Release Notes	Case #	Suggested Test Plan
Send empty string as CLIToPresent	If the CLI to present was blank (empty string) the NVP would reformat this incorrectly displaying the internal IP address of the server. This has been resolved.	25128	No test plan required for this change.
Allow non-digit characters on CLIToPresent and CLIToPresentOnTransfer	The Noetica Voice Platform and MiCC Outbound Call Manager has a new feature implemented to allow symbols and letters when setting the CLI To Present. The behavior of this feature is controlled by a system configuration setting that specifies what is allowed in the CLI To Present. Please contact your Noetica Representative in order to set this up.	26206	No test plan required for this change.
Suppress Entity History updates for Call Recording	In order to enhance the system performance a change has been made and Customer History tables will no longer contain call recording events by default. The Phoenix_Switch_Recording database table continues to store these events. This change was made to increase the efficiency of the dialer and decrease the amount of disk space used.	26262	No test plan required for this change.